

As Klimasan AŞ. we,

Quality and Customer Focus

- To absorb the focus on quality at all levels of the organization,
- Adopting the provision of product quality by considering competition, efficiency and profitability, while taking into account the changing and developing customer expectations with a customer-oriented management approach,
- To produce quality products that meet the demands and expectations of our customers; to increase customer satisfaction by providing technical support before and after sales,
- To work together in harmony by meeting the needs and expectations of our stakeholders,
- To define the risks and opportunities that may affect the existence and development of the company in all processes with a risk-based thinking approach, to define, evaluate and manage the risks, to create a culture of Corporate Risk Analysis,
- As the responsibility of all of us, the understanding of quality shared by every member of the Klimasan family and the slogan of “Şenocak is a Thousand Guaranteed...”, which is kept alive by integrating with this understanding and remains in the memory of a generation, is kept alive by future generations,

Environment

- Taking into account the life-threatening environmental effects of our products from the design stage, to benefit from raw material sources that do not carry pollution and health risks,
- By managing our wastes, we will ensure their recycling in a way that does not harm the environment,
- We will attach importance to recycling, we will strive to minimize the pollution that may arise from our activities and prevent it at its source, to leave a clean and livable environment for future generations,
- To reduce the need for treatment or disposal by keeping natural resource consumption, climate change and emissions under control; by using clean technologies in production, we will ensure the reduction of waste at the source and the efficient use of natural resources,
- We will ensure the protection of the environment by making investments that are susceptible to the environment, by predetermining and evaluating the environmental effects of new investments,
- Integrating sustainability and environmental requirements into our business processes, improving the ecological footprint of our products throughout their entire life cycle,

Occupational Health and Safety

- To provide safe, healthy and sustainable working conditions and culture to our employees and stakeholders, and to develop systems to prevent work accidents and occupational diseases at their source so that health is not deteriorated,
- In order to reach the goal of zero work accident and occupational disease, to identify all risks with the active participation and consultation mechanisms of employees and employee representatives, to ensure that employees, visitors and subcontractors at all levels comply with the rules, and to ensure their health and safety,

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A.EYLEMER/T.DEDEOĞLU/Ö.ERYALÇIN	Ayşegül Güneş EYLEMER	Alper EROL

- After work accidents; to ensure that the department responsible and chiefs lead the work to prevent occupational accidents and that the actions taken as a result are spread to all departments,
- With the implementation of the OHS Management System, periodic reviews and monitoring of its performance to ensure the continuous development of the system and to share it effectively within the entire organization,
- Starting from the design phase of the products; to be evaluated to eliminate all used materials, machinery, equipment, all OHS hazards,
- During our activities or likely to result in injury; To investigate all incidents and accidents and to make necessary improvements to prevent their recurrence, To encourage the application of occupational health and safety rules outside the workplace,
Preventing occupational diseases with the controls of work areas and occupational hygiene inspections.,

Sustainability, Continuous Improvement and Compliance with Legislation

- To ensure the sustainability of the Integrated Management System and the continuous improvement of the system's suitability and effectiveness,
- To provide the necessary information and resources to achieve our management systems goals and objectives in line with our development-oriented principle,
- We will act in accordance with the legal obligations arising from the law and applicable national and international legislation, as well as customer and other establishment conditions,
- To increase the awareness of our employees with the leadership of the management, to encourage their participation and to provide opportunities for them to show leadership within the scope of their responsibilities,

Education

- With the awareness that our most important value is human resources, to employ employees with high competencies and to keep the quality of employees at the highest level by constantly training their employees,

Technology

- To follow technological developments, to carry out design and development studies in our products / processes,

Energy and Greenhouse Gas Emissions

- We will continuously improve our energy efficiency performance by providing energy efficient products and services that affect energy performance;
- We will support design activities that take into account the improvement of energy performance,
- We will further reduce the corporate carbon dioxide emission level for Klimasan A.Ş.,

Information Security

- To secure information by ensuring the accessibility, integrity and confidentiality of all kinds of information required in our activities,
- Ensuring that all employees contribute to information security by increasing the knowledge and competencies of the employees of the institution,

PREPARED BY

CONTROLLED BY

APPROVED BY

A.EYLEMER/T.DEDEOĞLU/Ö.ERYALÇIN

Ayşegül Güneş EYLEMER

Alper EROL

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- To protect the information of themselves and their stakeholders by raising awareness of employees, customers and third parties about information security,
- Creating business continuity plans, taking proactive measures against changing and developing information security threats by making risk analyzes,
- To creating appropriate physical and electronic environments for the security of information assets, recording security breaches when they occur, and ensuring that breaches are detected, intervened and eliminated in a timely manner **have been committed by us.**

PREPARED BY

A.EYLEMER/T.DEDEOĞLU/Ö.ERYALÇIN

CONTROLLED BY

Ayşegül Güneş EYLEMER

APPROVED BY

Alper EROL