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Klimasan AŞ. We, as

Quality and Customer Focus

- To digest quality orientation at all levels of the organization,
- To adopt the provision of product quality by considering competition, efficiency and profitability while taking into account the changing and developing customer expectations with a customer-oriented management approach, to increase customer satisfaction by providing pre-sales and after-sales technical support,
- To work together in harmony by meeting the needs and expectations of our stakeholders,
- To identify, evaluate and manage risks and opportunities that may affect the existence and development of the company in all processes with a risk-based thinking approach, and to create a Corporate Risk Analysis culture,
- As the responsibility of all of us, we believe that the understanding of quality shared by every member of the Klimasan family and the "Şenocak is a Thousand Guarantees..." to keep the slogan alive by future generations,

Sustainability, Environment, Energy and Carbon Management

- To benefit from raw material resources that do not pose pollution and health risks by taking into account the environmental impacts of our products that will pose a lifelong danger from the design stage,
- We will attach importance to recycling, we will strive to minimize the pollution that may occur due to our activities and to prevent it at its source, to leave a clean and livable environment to future generations,
- To reduce the need for treatment or disposal by keeping natural resource consumption, climate change and emissions under control; By using clean technologies in production, we will reduce waste at the source and ensure the efficient use of natural resources, and we will ensure that our wastes are recycled in a way that will not harm the environment.
- We will make environmentally friendly investments, we will ensure the protection of the environment by determining and evaluating the environmental impacts of new investments in advance,
- To integrate climate change and sustainability requirements into our business processes, to improve the ecological footprint by carrying out green product design, green supply chain and logistics activities with lower emission values throughout the entire life cycle,
- With our respect for natural life, we will monitor, prevent and reduce our possible direct and indirect effects on biodiversity in order to protect biodiversity in our activities,
- To ensure sustainability in the Integrated Management System and continuous improvement of the suitability and effectiveness of the system,
- We will support design activities that take into account the improvement of energy performance, and we will continuously improve our energy efficiency performance by providing energy-efficient products and services;
- We will continuously reduce the level of corporate carbon dioxide emissions for Klimasan AŞ,

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INTEGRATED MANAGEMENT SYSTEM POLICY

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Biodiversity

- We monitor, prevent and reduce possible direct and indirect impacts on the flora and fauna around our fields of activity.
- We include biodiversity impacts in environmental assessment processes before new investments.
- We take measures to protect ecosystems, maintain soil, water and air quality, and prevent the habitats of natural species from being disturbed.
- We carry out our waste management, water use, emission control and energy efficiency activities in a way that contributes to biodiversity.
- We carry out regular information and training activities to increase the awareness of our employees and contractors about biodiversity.

Occupational Health and Safety

- To develop systems to prevent occupational accidents and diseases at their source in order to provide safe, healthy and sustainable working conditions and culture to our employees and stakeholders and to prevent deterioration of health, To identify all risks through the active participation and consultation mechanisms of employees and employee representatives in order to achieve the goal of zero occupational accidents and occupational diseases, and to ensure that employees, visitors and subcontractors at all levels comply with the rules, to ensure their health and safety,
- After work accidents; To ensure that department managers and chiefs lead the work to prevent occupational accidents and that the actions taken as a result are disseminated to all departments,
- By implementing the OHS Management System, periodic reviews and monitoring of its performance, to ensure the continuous development of the system and to share it effectively within the entire organization,
- Starting from the design stage of the products; to evaluate all materials, machines, equipment used to eliminate all OHS hazards,
- To provide regular awareness activities, support programs and appropriate working conditions in order to protect the psychological and social well-being as well as the physical health of our employees and to prevent stress and burnout in the workplace,
- To ensure the safety of our employees with drills, trainings and emergency plans against emergency and disaster scenarios such as fire, earthquake and flood.
- To carry out periodic health screenings in order to protect the health status of our employees and to provide the necessary preventive health services,
- Occurring during our activities or likely to result in injury; to investigate all incidents and accidents and to make the necessary improvements to prevent their recurrence, to encourage the implementation of occupational health and safety rules outside the workplace,
- Occupational diseases should be prevented with the controls of work areas and occupational hygiene inspections,

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Continuous Improvement and Compliance with Legal Issues

- In line with our development-oriented principle, to provide the necessary information and resources to achieve our management systems goals and objectives,
- We will act in accordance with the legal obligations arising from the law and applicable national and international legislation and the conditions of the customer and other organizations,
- To encourage the participation of our employees in continuous improvement activities by increasing their awareness with the leadership of the management and to provide opportunities for them to show leadership within the scope of their responsibilities,

Education

- With the awareness that our most important value is human resources, we aim to employ employees with high competencies; To keep the quality of employees at the highest level by constantly training our employees,
- To raise awareness of our employees and critical stakeholders about Sustainability and Integrated Management Systems,

Technology

- To follow technological developments, to carry out design and development studies in our products/processes,

Information security

- To secure information by ensuring the accessibility, integrity and confidentiality of all kinds of information required in our activities,
- To increase the knowledge and competencies of the employees of the institution and to ensure that all employees contribute to the information security,
- To protect their and their stakeholders' information by raising awareness of employees, customers and third parties about information security,
- To create business continuity plans, to take proactive measures by conducting risk analyzes against changing and developing information security threats,
- We are committed to **creating suitable physical and electronic environments for the security of information assets and recording security breaches when they occur, ensuring that breaches are detected, intervened and eliminated in a timely manner.**

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